#### TERMS & CONDITIONS / CLIENT SERVICE AGREEMENT

Her View Ultrasound LLC Effective Date: 09/10/2025

## 1. Nature of Services - Non-Diagnostic

Her View Ultrasound LLC provides elective, non-medical ultrasound services for keepsake, bonding, and entertainment purposes only. Our ultrasounds are not diagnostic and are not intended to evaluate fetal development, position, size, sex determination accuracy, or any medical condition. THIS SERVICE IS FOR ENTERTAINMENT/BONDING PURPOSES ONLY AND IS NOT A MEDICAL EXAM OR DIAGNOSTIC SERVICE.

#### 2. Pregnancy Care Requirement

Client confirms they are currently receiving prenatal care from a licensed medical provider. This session does not replace medical care, prenatal visits, or diagnostic ultrasound ordered by a healthcare professional.

## 3. Age Requirement & Legal Consent

Clients must be 18 years of age or older to sign this agreement. Minors may receive services only with a parent or legal guardian present who signs on their behalf.

## 4. Cancellation & Late Arrival Policy

A minimum of 24 hours' notice is required to cancel or reschedule an appointment. Late cancellations and no-shows may result in forfeiting the session fee. Late arrival may reduce session time and will not result in a refund or rescan credit.

## 5. Image Quality & Rescan Credit

Image quality depends on fetal position, gestational age, hydration, and other factors outside our control. While we make every reasonable effort, specific images are not guaranteed. If baby position prevents adequate images, a free rescan may be offered within 14 days as a courtesy (see Refund Policy).

## 6. Travel / Mobile Service

As a mobile ultrasound service, Her View Ultrasound operates at the client's chosen location. Travel fees may apply depending on distance or accessibility.

#### 7. Environment / Pets / Setup

Client agrees to provide a safe, clean space with adequate room for equipment setup. Pets must be secured during the session to ensure safety and image quality.

# 8. Right to Refuse Service

Her View Ultrasound LLC reserves the right to decline or discontinue a session if the environment is unsafe, unsanitary, hostile, or otherwise inappropriate. This includes intoxication, harassment, or conditions that may put staff or equipment at risk.

#### 9. Assumption of Risk & Release of Liability

Client understands that elective ultrasound is not medical care and is not a substitute for diagnostic imaging. Her View Ultrasound LLC is not responsible for pregnancy outcomes, abnormalities, or missed conditions.

Client Initials	(required	):	
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#### 10. Accessibility Statement

Her View Ultrasound LLC strives to accommodate clients of all abilities. As a mobile service, we make reasonable efforts to provide services in accessible environments. Clients with accommodation needs

may contact us prior to their appointment.

# 11. Acknowledgment & Agreement

By booking or receiving services, the client acknowledges they have read, understood, and agree to this Terms & Conditions / Client Service Agreement.

Contact Information Her View Ultrasound LLC Email: herview.us@proton.me

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