

Refund Policy  
Her View Ultrasound LLC  
Effective Date: 09/10/2025

Her View Ultrasound LLC provides elective, keepsake ultrasound services. Because these services are based on time and appointment scheduling, all sales are final once the session has been completed. We do not issue cash or card refunds after a session.

#### Rescan Credit Instead of Refund

If a client is unsatisfied with their session due to limited images or cooperation of the baby, a rescan credit may be offered. This credit may be used to schedule another visit but does not convert to a monetary refund.

#### Baby Position / No Face Images

If the baby is not in an ideal position during the appointment and clear images cannot be obtained, a free rescan will be offered within 14 days, based on availability. The rescan is a courtesy appointment and does not include refunds or compensation if a second session still results in limited images.

#### Equipment or Service Interruption

If a session cannot be completed due to equipment failure or technical issues, we will offer either a rescheduled appointment or a full session credit.

#### No-Show / Late Arrival

Missed appointments or late arrivals that prevent the session from being completed do not qualify for a refund or rescan credit.

#### Contact Information

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